From: jrshears

To: Microsoft ATR

Date: 1/27/02 3:32pm

Subject: Microsoft Settlement

Dear Sirs:

We believe that the litigation against Microsoft has gone on too long. It is time to settle without further litigation. We believe the consumer's interest has been well served, and Microsoft is being penalized plenty with the current settlement proposal. Please ... settle and let Microsoft get on with its business!!!

Sincerely yours,

Jacquelline Z. and Leslie R. Shears 1676 Pinecrest Drive Orange Park, FL 32003